

Returns and Refunds

In the unlikely event that you are not happy with the goods you receive from Artist Karl (trading as Bespoke Models) you have the right to return it within 7 days of delivery to the address 348 Ledbury Road, Hereford, Herefordshire HR1 1QW.

Refunds will be given once product is received back in good order. The customer is responsible to pay for the cost of returning any unwanted item(s).

Your statutory rights are not affected.

Commissioned items cannot be returned for refund.

Damages

Any damages must be reported within 24 hours receipt of the item. Please see our full T&Cs www.artistkarl.com/terms-conditions regarding returns for damaged items. Your statutory rights are not affected.